



Privacy Policy



At A to PC, we value your privacy and are committed to protecting your personal information when providing our computer repair, networking, security and support services.

Information we collect: When you use our services or contact us, we may collect personal data such as your name, contact details, address, basic billing details, information about your devices and network, and any information you provide to us during diagnosis, repair or support. We may also collect limited technical information from monitoring and security systems we manage for you (for example firewall or network logs) where this is part of the service.

How we use your information: We use your information solely for the purpose of providing and supporting our services, including computer repairs, networking, firewall and security configuration, and managed services. Your data may be temporarily accessed to diagnose and fix issues with your devices or network, to set up systems, or to respond to support requests.

Data security: We take reasonable steps to protect your information from unauthorised access, disclosure or misuse. Access to your information is limited to personnel who need it to perform their work, and we aim to handle your data responsibly and confidentially at all times.

Disclosure: We do not sell or rent your personal information. We only share your information with third parties where it is necessary to deliver a service you have requested (for example using a vendor's cloud portal or warranty process), where you have asked us to, or where we are legally required to do so.

Your rights: You have the right to access, correct or request deletion of personal information that we hold about you, subject to any legal or record-keeping requirements. If you have any privacy concerns or requests, please contact us using the details on our website.

By using our services or website, you acknowledge that you have read and understood this privacy policy. If you have any questions about our privacy practices, please contact us directly.